



City of Chandler Water Conservation

Residential High Efficiency Clothes Washer (HEW) Rebate Program (Policy)

ABOUT THE PROGRAM

This program offers a \$100 financial incentive for Chandler residential water customers who choose to purchase a high-efficiency clothes washer (HEW) in place of a standard top-loading model. Conventional residential clothes washers use approximately 39 gallons of water per load (gpl) while high efficiency washers, or front-loading washers, use as little as 16 gpl. These washers save an average of 7,000 gallons of water per household annually. By using less water, you can save money on water bills and water heating costs throughout the year. In addition, high efficiency clothes washers use less detergent and may also result in reduced drying time. This rebate will not be offered after June 30, 2010 and this policy will terminate ninety days thereafter unless action to extend this policy is taken by the Chandler City Council prior to that date.

WHO IS ELIGIBLE

City of Chandler utility customers who meet the program qualifications and requirements stated below. Commercial laundromats are not eligible.

REQUIREMENTS

- Applicant must be a City of Chandler residential water utility customer in good standing.
- Purchase and install an **approved** high-efficiency front-loading clothes washer. Washer must have received an Energy Star High-Efficiency Rating and also have a **water factor (WF) of 6 or less as established by the Consortium of Energy Efficiency**. A listing of washers meeting these requirements is available at <http://www.cee1.org/resid/seha/rwsh/rwsh-prod.pdf>, or a copy is available from the Water Conservation office.
- The high-efficiency clothes washer rebate must be used to replace an existing clothes washer already in use at the property address.
- Purchases must have occurred on or after April 1, 2008 through June 30, 2010 and are not retroactive.
- Rebate application must be filled out by applicant and submitted within one year of purchase date. Applications submitted after June 30, 2010 will not be accepted.
- Submit a legible copy of the sales receipt for the new clothes washer. Sales receipt must include purchase date, installation date, purchase price, brand and model number.
- Agree to a post-installation inspection prior to receiving the rebate.
- The clothes washer must be installed before inspection.
- The Water Conservation Specialist will schedule an appointment with the applicant for an on-site inspection.
- Rebates are limited to one per applicant or installation address. Repeat purchases are not eligible for additional rebates.
- The City of Chandler is not responsible for rebates lost or delayed in the mail.
- The City of Chandler does not endorse or recommend specific brands, products or dealers.

GETTING STARTED

Contact the Water Conservation Office at 480-782-3580 to request a rebate application. More information is available by visiting Chandler's Water Conservation Web site at chandleraz.gov/water.

NOTE: Not all high-efficiency clothes washers qualify for a rebate. Check the listing for models with a water factor of 6 or less available at <http://www.cee1.org/resid/seha/rwsh/rwsh-prod.pdf>, or call the Water Conservation Office.

The number of rebates awarded each year will depend on availability of funds. Rebates are awarded in the order the applications are received (from the date that the complete application is received) on a first come, first served basis. Program rules may be changed at any time.

How To Recycle Your Old Clothes Washer

Many local charitable groups accept reusable clothes washers. Recycling provides job training and self-sufficiency programs for people with disabilities and families in need. You also can drop your old washer off at Chandler's Solid Waste Collection Center, or include it in your bulk trash collection. Call Solid Waste Services for more details at 480-782-3510, or visit on line at chandleraz.gov/default.aspx?pageid=230.